



Address Validation Instructions

On occasion, when entering your US DHL EasyShop Suite Address at checkout at selected US online Merchants including Amazon you may receive a message similar to the following "the street name or number appears to be invalid", or a message that asks you to "Confirm" the address. This is because sellers use shipping systems that perform automatic address validation which does not recognize your US address because it is a warehouse or freight forwarder location with a unique identification numbers or characters.

Amazon only asks you to either CONFIRM your USA shipping address or accept SUGGESTED address.

DO NOT ACCEPT the SUGGESTED shipping address if all information entered by you is not there (example: your suite number!) Always confirm that the address you are using (including your suite #) is actually correct, and your order will go through without any issues. Remember: Your EasyShop Suite Number is essential to ensure delivery of your goods. You may have to enter it after your name, or in address line 1. Or you may need to reverse the information in lines 1 and 2 of your suite address. If you are getting an error message, try replacing the hyphen (-) between the two numbers with a space.

If you need any further help assistance please contact us via LiveChat from the DHL EasyShop site

