



Address Validation Instructions

On occasion, when entering your US DHL EasyShop Suite Address at checkout at selected US online Merchants including eBay you may receive a message similar to the following "invalid zip code", or "invalid address". This is because merchants use shipping systems that perform automatic address validation which does not require additional precise location identifiers. This is known as a lower zip code, some companies including eBay do not require a zip code more than 5 digits.

To use your EasyShop addresses with eBay exclude last 4 digits from the 9 digits zip code. Use only **OHIO 45424** provided by EasyShop.

If you need any further help assistance please contact us via LiveChat from the DHL EasyShop site

